



SET-UP INSTRUCTIONS AND TROUBLESHOOTING

Digital Display (TV / Monitor) Set-up

1. Remove the television/monitor from the box.
2. Remove any plastic covering from the screen.
3. Place the display in the desired location using the included stand or mount the display on the free standing display rack or wall mount (sold separately follow mounting instructions).
4. Plug the power cord into the wall or applicable power supply.

EZ-DigiSign Player Set-up

1. Remove the sign player from the box.
2. Place the player on the two black stands included in the package or mount it to the wall using the EZ-DigiSign wall mount (sold separately).
3. Plug the female end of the power cable in the back of the player and then the male end into the wall outlet or power supply (surge protected power strips or outlet adapters are highly recommended).
4. Connect the monitor to the EZ-DigiSign player with a VGA cable (sold separately).
5. If a network cable is used for Internet connection, plug the cord into the player and then into the applicable Internet jack or wireless devise.
6. If a wireless connection is used for the Internet connection, use the wireless keyboard and select the icon with two black computer screens and an orange triangle (located in the upper right hand side of the screen), left click on the icon and select your wireless network entering applicable passwords. Then, clear the browser cache by clicking on the green basket icon in the upper left hand corner, wait 60 seconds, and then press F5 to clear. Repeat if necessary.
7. Turn on the EZ-DigiSign player by pressing the power button located on the front face of the player.

Start the EZ-DigiSign System (PlugAndDisplay™)

1. Turn on the monitor/tv display. Make sure the RGB input option is selected.
2. Press the power button located on the front face of the EZ-DigiSign player. A green led light will illuminate showing the player is functioning.
3. The player automatically locates the digital sign over the Internet using the PSC™ factory settings.
4. After the EZ-DigiSign powers up, the digital sign will display. If no signage has been created, a temporary sign will display.

Wireless Keyboard Set-up

1. Remove the keyboard from the box and packing.
2. Plug the USB connector into any of the USP ports located on the front face or rear end of the EZ-DigiSign player.
3. Remove the battery protection panel located on the back of the keyboard and place batteries (sold separately) in the battery bay.
4. After turning on the EZ-DigiSign player, press the Sync Button located on the wireless receiver/USB connector.
5. Finally, press the button located by the battery bay to initiate keyboard wireless communication with the wireless receiver.

Troubleshooting

Problem	Possible Solutions
Black Screen – No sign displayed	<ol style="list-style-type: none"> 1. Insure both the player and the display are turned on. 2. Insure power cords are appropriately plugged in on both the player and display. 3. Insure surge protectors are functioning and turned on. 4. Insure power is reaching unit.
White Display Screen – No sign displayed	<ol style="list-style-type: none"> 1. Insure Internet service is available.
White Display Screen – Error message displayed (Connect to Wireless Internet)	<ol style="list-style-type: none"> 1. Use the wireless keyboard and select the icon with two black computer screens with an orange triangle located in the upper right hand side of the screen. 2. Left click on the icon and select your wireless network entering applicable passwords. 3. Clear the browser cache by clicking on the green basket icon in the upper left hand corner, wait 60 seconds, and then press F5 to clear. Repeat if necessary.
Signs do not rotate	<ol style="list-style-type: none"> 1. Press F5 button on wireless keyboard. 2. Login to the EZ-DigiSign online software, enter EZ-SignManager and insure rotation sequence is set.
Signs do not refresh showing new signs	<ol style="list-style-type: none"> 1. Insure Internet connection is functioning. 2. Clear the browser cache by clicking on the green basket icon in the upper left hand corner, wait 60 seconds, and then press F5 to clear. Repeat if necessary. 3. If Internet is working, restart the EZ-DigiSign Player.

For additional questions, contact technical support at support@eznettools.com or call 800-460-9368