

## Testimonial for John Knoelk

In 2004, the last addition to our family was born, so we needed an addition to our home as well. We live in a home that was built in 1895, so renovating needed to be carefully addressed to ensure the foundation would remain durable. We finally moved forward in 2007. We interviewed several builders, chose one in the median price range, called nine of the references that were offered, and proceeded with the construction. That was the beginning of the nightmare that turned into a dream because of John and his expertise.

Because of the destructive nature of the previous contractor, and by the time we figured out that he was deceptive at best and criminal at worse, we knew we needed an expert to finish the project. We asked people at church for a recommendation since going through a home show referral list had gotten us where we were. Initially we reasoned that, at the risk of ruining a friendship, we did not want someone we knew well doing this job. If the finished product was not what we thought it would be, we didn't want to put a friend in an awkward position. To say it mildly, we were very wrong. **John stepped in with honesty, integrity, and frankly a good deal of courage and creativity.** We had been traumatized by the ordeal, from having the side of the house set on fire to finding a dead squirrel in the toilet. It was not easy to proceed, but the "contractor" left our second floor (where our children were sleeping at the time) unsafe. We didn't want to hear that we would need additional funds to proceed. It wasn't easy to have more construction teams interrupting our daily routine. I cringed to think of all the time I would be spending watching while the project was completed. None of that happened once John took over. He assessed the damage, of which there was a significant amount, took a deep breath and got to work.

The most important part of how John does business is who he references to complete the job well. First, he is a man of faith and this is obvious in his attitude and demeanor. His relationship with Jesus is essential in going down the right path to bring the elements of the construction together. Next, he seeks the best people in the industry to complete a job, never allowing the job to get in the way of family business for his client. Finally, he works with all necessary groups; the architect, the city inspectors, the utility departments, and the client to bring the project to a successful close. This includes fastidiously overseeing the site until everything is clean and completed.

Please feel free to contact us if you have any questions regarding our interaction with John Knoelk. We are proud to call him our friend.

Sincerely,  
Steve and Therese Berglund  
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